## Santa Ana College Graduate Exit Survey 2017-2018 Survey of students who petitioned to graduate in 2017-2018





#### Introduction

- Survey consisted of 23 questions related to student experiences at SAC, factors affecting success at SAC, factors affecting length of time spent at SAC, and quality of preparation for work or transfer to a 4 year institution received at SAC.
- Alicia Kruizenga, Kevin Kawa, and Janice Love developed the survey with support from management, faculty, and staff.
- Gina Wilson provided support with respect to identifying students to contact.
- By directive of Dr. Michael Collins and Jennie Adams, the bookstore provided the incentives, which included 1 \$50 Target gift card, 4 \$25 Target gift cards, and 10 gift bags filled with items from the Don Bookstore.
- Invitations to participate in the survey were sent via email to 1631 students who either graduated in the Summer of 2017 or petitioned for graduation in the Fall of 2017 and Spring Intersession in 2018.
- Survey open online from 12/04/2017 through 12/15/2017.
- A total of 513 (31.5%) students responded.
- Of those who responded, 282 (55.0%) have complete data. The results of the survey described below are based on this sample.

#### **Demographics**

- A majority of the respondents ranged in age from 20 through 39 years (87.59%).
- In each age category except for 50 and older, the number of females responding to this survey was approximately double that of males, which is reflective of the overall ratio of females to males in the sample.
- However, the gender distribution of the respondents does not reflect the distribution of the original invitation sample, of which 56.8% were females and 43.2% were males.
- The racial distribution was similar to SAC's overall enrollment distribution when excluding the academies, e.g., police and fire.

#### Gender by Age Group

	Male (%)	Female (%)	Total (%)
19 and under	0.00	1.77	1.77
20 - 25	14.89	33.69	48.58
26 - 29	7.45	13.83	21.28
30 - 39	5.32	12.41	17.73
40 - 49	2.13	4.26	6.38
50 and older	2.48	1.77	4.26
Total (%)	32.27	67.73	100.00

Source: RSCCD Research Data Warehouse

#### **Gender by Race**

	Male (%)	Female (%)	Total (%)
Native American	0.71	1.77	2.48

Asian/Pacific Islander	5.67	9.22	14.89
African-American/Black	0.71	0.71	1.42
Hispanic	17.02	48.58	65.60
Caucasian/White	5.32	4.96	10.28
Other Non-White	0.35	0.35	0.71
Decline to state	0.35	0.35	0.71
No response	2.13	1.77	3.90
Total (%)	32.27	67.73	100.00

Source: RSCCD Research Data Warehouse

#### **Quality of Preparation Received at SAC**

- Students who were gaining skills and training at SAC were more confident in their preparation than those who were planning on transferring to a 4 year institution.
- Students indicated they received higher quality of preparation in verbal domains, e.g., writing or reading, than math and technology.
- Although it appears that the extent to which students felt their experience at SAC helped them reach their goals was higher in all areas compared to transferring to a 4-year college, this was due to the higher percentage of students (14.89%) who indicated that transferring did not apply to them.

Overall quality of preparation from SAC.

	Strongly agree & Agree (%)	Neutral (%)	Disagree (%)	Strongly disagree (%)
I am confident that I will use the skills and training that I received at SAC in my future career.	81.92	10.64	0.71	0.35
I am confident that what I have learned at SAC will prepare me for my coursework at my transfer university.	76.6	15.96	1.06	0.71

#### Quality of preparation that SAC education has provided in the following areas:

	Excellent &	Average (%)	Below	Poor (%)	Does not
	Good (%)		average (%)		apply (%)
Written	85.46	10.64	0.00	1.06	1.42
communication					
Oral communication	84.75	12.06	0.35	0.71	1.06
Reading and listening	85.82	10.28	0.35	0.71	1.77
Mathematical	72.34	17.73	2.48	1.77	4.61
proficiency					
Use of technology	74.47	17.38	2.48	0.71	3.55

#### Extent to which students' experience at SAC helped them reach the following goals:

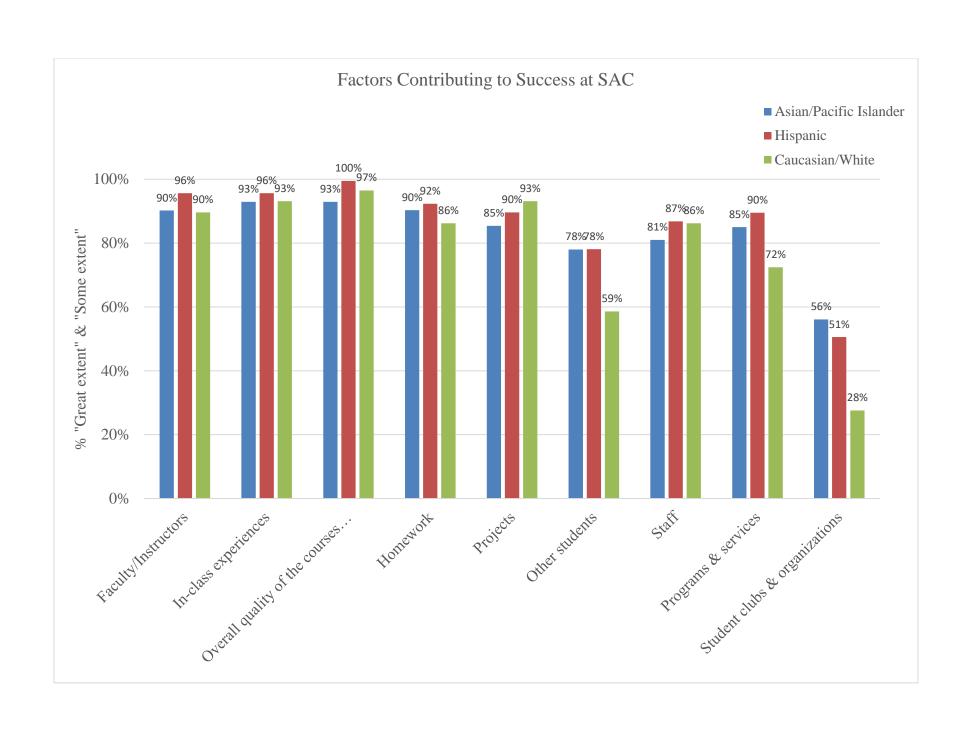
	To a great &	To a small	To no	Does not
	some extent (%)	extent (%)	extent (%)	apply (%)
Improve job skills	85.81	4.96	2.84	4.61
Prepare for a new career	88.65	3.19	3.19	3.55
Transfer to a 4-year college	75.53	5.32	1.77	14.89
Improve interpersonal and leadership skills	84.04	9.22	1.42	3.19
Improve self-confidence	85.11	7.09	4.26	1.42

#### **Factors Contributing to Student Success**

- Students rated faculty, in-class experiences, and overall quality of courses as the most helpful to their success at SAC (> 93%).
- Interestingly, the lowest two ratings were attributed to the role of students' peers and student clubs/organizations, 74.47% and 46.81%, respectively.
- It is important to note, however, that 29.08% of students were not involved in clubs and organizations.
- To determine whether there were differences in ratings of factors contributing to student success among racial groups, the ratings were disaggregated by race and displayed in the bar graph below. Due to small sample sizes (n < 8) in several racial groups (Native American, African-American/Black, and other non-white), data are only shown for Hispanic, Asian/Pacific Islander, and Caucasian/White students.
- Key differences were found for three factors: 1) Other students; 2) Programs and services; and 3) Student clubs and organizations.
- Hispanic and Asian/Pacific Islander students showed higher ratings for these 3 factors than Caucasian/White students.

#### Extent to which the following helped students succeed at SAC.

	To a great &	To a small	To no	Does not
	some extent (%)	extent (%)	extent (%)	apply (%)
Faculty/Instructors	93.62	3.90	1.42	0.00
In-class experiences	95.04	3.19	1.06	0.35
Overall quality of the courses in my educational program	97.52	1.06	1.06	0.00
Homework	88.66	7.45	2.84	0.00
Projects	87.95	7.45	2.48	1.06
Other students	74.47	18.79	4.96	0.71
Staff (college employees other than instructors)	84.75	7.09	5.67	1.77
Programs and services	84.05	7.80	1.42	4.61
Student clubs and organizations	46.81	11.35	11.35	29.08

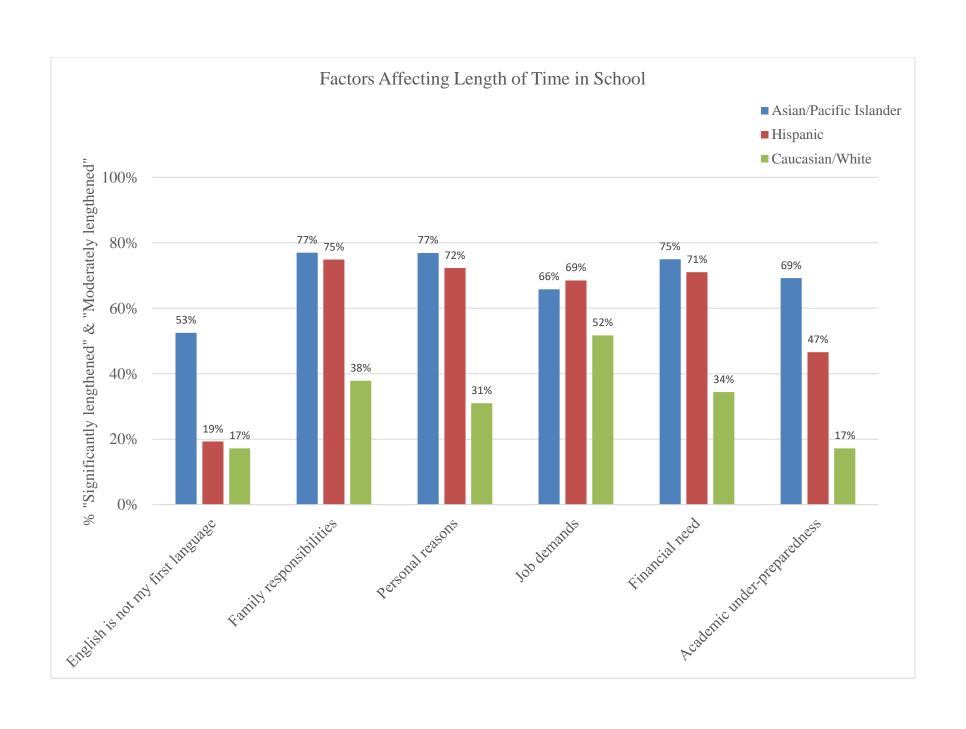


#### **Factors Affecting Length of Time in School**

- Overall, family responsibilities, personal reasons, job demands, and financial need were indicated as factors that moderately or significantly lengthened the time students spent in school, with an average response rate of 65.96%.
- However, when disaggregating by race, Asian/Pacific Islander students showed a greater impact of English not being the first language compared to Hispanic and Caucasian/White students.
- Additionally, Asian/Pacific Islander and Hispanic students showed a greater impact of all other factors compared to Caucasian/White students.

#### Factors contributing to students spending longer in school than anticipated.

	Not an issue (%)	Moderately & significantly lengthened (%)
English is not my first language	74.82	23.05
Family responsibilities	29.79	68.44
Personal reasons	31.21	66.32
Job demands	33.69	63.47
Financial need	32.98	65.60
Academic under-preparedness	51.77	45.39



# \*Of those who worked for pay while at SAC: Average % of time employed full-time while at SAC Average % of time employed part-time while at SAC 59.02

Average % of time employed part-time while at SAC	58.38
Average % of time unemployed while at SAC	27.38

<sup>\*</sup>Participants who worked while at SAC were asked to indicate what percentage of their time was spent employed full-time, part-time, and/or unemployed. For example, an individual student may respond 80% full-time, 10% part-time, and 10% unemployed during their time at SAC. Each value represents the average across all respondents for the given category. Thus, the total percentage across categories for the entire group of respondents does not add up to 100%.

#### What is your current employment status?

Employed in a job related to my degree or certificate	20.21%
Employed in a job somewhat related to my degree or certificate	13.48%
Employed in a job not related to my degree or certificate	34.40%
Unemployed and seeking employment	18.44%
Unemployed but not currently seeking employment	9.22%

#### Goals Accomplished and Future Plans After SAC

- 92.55% of students indicated that they would choose to attend SAC again if they had the choice, and 94.33% would recommend SAC to their friends and family.
- 74.12% of students indicated that they exceeded or completed all of their educational goals at SAC.
- The majority of students (58.82%) indicated that they plan on transferring to a four-year college or university.
- The 3 most popular transfer institutions were CSUF, CSULB, and UCI.
- 43.97% of students have a goal of earning an advanced or professional degree.
- When asked about alumni services that they would be interested in, students responded most
  often to event and entertainment discounts, access to career services, access to Nealley
  Library privileges, and discounted SAC merchandise.

# Did you accomplish the educational goal(s) you had in coming to SAC, e.g., vocational, certificate, educational development, associate's degree, transfer to 4 yr. college or university, etc.?

I exceeded & completed	I completed some	I did not complete	Other (%)
all of my goals (%)	of my goals (%)	any of my goals (%)	
74.12	22.34	0.71	2.48

	Yes (%)	No (%)
Graduation Ceremony Participation <sup>a</sup>	67.73	32.27

<sup>&</sup>lt;sup>a</sup>See Appendix A for a list of reasons for participating or not participating in the ceremony.

#### Which of the following best reflects your immediate plans after graduating from SAC?

Use degree/certificate for career advancement.	36.76%
Transfer to a four-year college or university. <sup>b</sup>	58.82%
Other <sup>b</sup>	4.41%

<sup>&</sup>lt;sup>b</sup>See Appendix B for a list of transfer institutions and "other" responses.

Transfer institution	% of all transfers
CSUF	36.25
CSULB	9.38
UCI	3.13

#### What is your ultimate educational goal?

Certificate or vocational training	4.26%
Associate's degree	10.99%
Bachelor's degree	36.88%
Master's degree	31.91%
Doctorate degree	8.51%
Professional degree (e.g., M.D., D.I	O.S, etc.) 3.55%

	Yes (%)	No (%)
If you could start over, would you choose SAC again?	92.55	4.26
Would you recommend SAC to your friends or family?	94.33	2.13

#### After you graduate, what alumni services or activities would be of interest to you?

	J
Event and entertainment discounts	51.06%
Access to Nealley Library databases and borrowing privileges	47.16%
Access to SAC athletic and training facilities	34.75%
Discounts at Don Bookstore	37.94%
Access to career services	50.00%
Discounted SAC merchandise (e.g., SAC logo apparel and mugs)	46.81%

#### **Open-ended Responses**

- When asked about the programs and services that were the most useful to students, the most popular responses were related to the benefits of EOPS (23.08%), Math Center/Math Lab (12.43%), and the Learning Center (8.28%).
- Recurring themes in the comments/suggestions for improving SAC were related to finishing construction, improving parking availability, and providing more food options. The full list of responses is shown in Appendix D.

#### Program(s) and service(s) that were the most useful to students.<sup>c</sup>

% of respondents who answered

Adelante/Promise	2.37
CFTE	3.55
Computer Lab	3.55
Counseling	7.69
DSPS	4.73
EOPS	23.08
Financial Aid	1.78
Learning Center	8.28
Library	4.14
Math Center/Math Lab	12.43
MESA	2.96
Transfer Center	6.51
TRIO/SSSP	2.96
Tutoring Center	4.14
Veteran Resources	2.37
Total # of magnendants wih	a anarramada n. 160

Total # of respondents who answered: n = 169 
<sup>c</sup>See Appendix C for list of responses.

#### Appendix A

#### Reasons for participating or not participating in the graduation ceremony

3rd degree, already walked.

Because I want family to come and see me walk especially my son and daughter.

Because I want to be able to experience my accomplishment of completing my AS in OTA.

Because it is a once in a lifetime experience

Because it's a goal that I've been waiting for for a long time.

Because it's an achievement that I want to celebrate

Because it's an experience I don't want to miss.

**Busy** 

Cause Im the first in my family to get a college degree

Ceremony is on December 20, 2017

Did not feel proud enough to participate. I have been a student at SAC for the past 10 years and felt as though it was too much time spent there.

Dont need it

Expensive

Fire academy

fire academy graduation instead

First generation to graduate

First ome to graduate college in the family.

For my parents.

For my son to see that I set my goals and accomplished them. For him to be proud of me

Goal is University, I didn't feel my accomplishments deserved a celebration

Graduated in May 2016

Graduating

Graduating on fall of 2017

Graduation ceremonies are too long and hot. My family and I will celebrate at home.

Graduation completes the experience for me.

Graduation for me is like a point of desirable achievement

Graduations are long, and I don't want to spend the money on a graduation uniform I won't be wearing again.

Have recieved one degree previously but did not attend the ceremony as I had one more degree to earn.

I already Graduated on June 2017

I already have a B.A. and M.A. and participated in those ceremonies

I already participated in CSUF's graduation ceremony when I graduated with a B.A.

I already participated in the graduation ceremony last year.

I am participating in the pinning ceremony for Nursing.

I am planning to participate in the graduation ceremony to close the Santa Ana College chapter of my life. To show that I completed all my credits, passed my classes, and worked incredibly hard to graduate.

I am taking my last class this semester and have already particitpated in the graduation ceremony this year.

I can wait to participate and walk in the ceremony

I completed my AA in liberal arts but am still completing my ADT in sociology so I would like to participate in the 2018 ceremony

I did not attend because I prefer to attend until I receive my bachelors degree.

I did not because I had a final on the day of graduation

I did not realize I was eligible for graduation until just a couple of days before the ceremony.

I did participate in the graduation ceremony. I did so because I earned to walk and wanted to my family to be a part of the experience with me. I was my first actual graduation ceremony since I never really had that chance to do it before.

I did the ceremony but failed my transferable math. So I had to retake it this fall 2017.

I didn't want to participate in the graduation ceremony

I do not want to participate.

I do not want to spend the money on cap and gown.

I do not want to walk.

I do not when the graduation ceremony is.

I don't have the funds

I don't have time

I feel like after a long time and hard work I'd like to feel rewarded or noticed in some way.

I feel that participating in the ceremony shows accomplishment through completion of the Associate Degree program

I feel that the ceremony of important for me and my family to take part in.

I graduated in 2004 and walked and recently petitioned for another graduation

I have already graduated and I did participate because I want to share that moment with my family.

I have my nursing pinning

I have not graduated, but I am planning on attending the ceremony. I am the first of my family to graduate college.

I have not yet graduated but am planning to participate in the graduation ceremony

I have not yet graduated but would like to walk in the ceremony

I have petitioned for graduation and would like to walk.

I know that it will make my parents feel happy.

I know that it would mean the world for my parents to see me walk.

I like the graduation ceremony

I live in Alaska now

I love ceremonies

I missed my ceremony because i had finals that day.

I participated in the ceremony because I wanted to cherish this great accomplishment and I felt extremely proud.

I participated in the graduation ceremony at Santiago Canyon College when I graduated in June of 2014

I petition for graduation only 1 class needed to complete and it was In progress

i still have some courses to take.

I think it's important to attend the ceremony

I walked for my family.

I want to be able to walk so that my daughter could see me

I want to be in the ceremony.

I want to have the experience

I want to participate in the graduation ceremony

I wanted my family to see me receive my degree

I wanted to be honored for my academic achievement

I wanted to be part of the ceremony.

I wanted to have a special celebration

I was not able to get the time off from work

I was unable to attend due to the date. I had to be somewhere else that was also important.

I will be focusing on a 2nd bachelor's program in June

I will be participating in a graduation ceremony because it's a important mile stone in my life.

The graduation ceremony would represent the hard work I have put into furthering my education.

I will be the first in my family to graduate from college

I will be working

I will finish my business transfer degree on Fall 2017, but I will come back to graduate on the summer 2018.

I will have transferred already.

I will not have time

I wrote down yes because I might but I'm still not sure. Reason being, everything is so expensive and Im old and I feel like Ive been in community college for forever. Doesn't really feel like an accomplishment at this point. Its stall in the air. We'll see.

I'm going to participate because I am proud of my achievements.

I'm graduating after the fall semester, I was told there is no graduation ceremony.

I'm homeless

I'm just not a fan of ceremony, I just like closure. Graduation ceremonies feel like getting praise for doing something that everyone really should be required do.

I'd like to celebrate my accomplishments

I'm graduating this December and graduation is in June

I'm still in the process of finishing my major requirements.

Iam a single mother of 4 children and I thought it was important to participate in my ceremony. Idid it all for them.

Im so busy

It hasn't happened yet

It is important for my family and I to be able to see me walk and receive my diploma.

It is important to me

It seems exciting

It seems like a waste of time to me

It was a big accomplishment for me and I wanted to be able to say I walked at my graduation for Santa Ana College.

It was only a AA degree and I didn't feel the need to participate in a ceremony.

It's an accomplishment

It's an amazing experience being recognized for all the hard work you put in.

It's important for me

It's taken me 15 yrs in the making. I'm excited to participate!

It's a special ceremony

It's an accomplishment

It's like a milestone in life

Limited time.

Missed the deadline

My parents want pictures

No ceremonies during December.

No time to participate.

Not interested

not interested. transferring to four year where I'll be graduating again.

Only been attending SAC for 3 semesters because I changed majors and only needed to take a couple of courses to transfer.

Only onece in a life experience

Pinning ceremony

Rather not

Schedule conflict

The ceremony is in 2018 and I'm about to finish classes fall 2017

This is happening only one in my life

This is my second AA

To be able to see my peers in my class and to be able to celebrate finishing the intense program i am in.

To invite family

To me it is paying respect to one of my bucket list goals

To show my children anything is possible

Too long

Very proud of our Paralegal and Pathway to Law School program at Santa Ana College.

Will be at my 4-year university at that time

Will be graduating.

Work

Work conflicts

Yes

Yes I did, participate. I participated because I feel that it was a great achievement I've ever done

Yes, to get recognized for all the hard work and dedication. Also for not given up after so many years.

### Appendix B

Transfer institutions and "other" responses (duplicates removed)
Missouri Valley College
Fullerton
Calstate fullerton long beach or Pomona
Dominguez hills university
UC Berkeley
Cal State Fullerton
Apply to nursing program
Looking for a job
Cal state
CSFU
I plan to transfer to a 4 year to get my bachelors
Humboldt State University
Paying off school debt
Cal State Long Beach
Nursing program
I plan on taking Nbcot and attain employment in my degrees field of OTA and then go to
school to attain a BA in education
CSUF (already enrolled)
Chapman or Cal state long beach
Use degree for career advancement and come back to apply for transfer.
CSUF or UCI or just work
Cal state Fullerton of Long Beach
certificate for career advancement and going on to 2nd bachelor's program
transfer to law school
CSUF or CSULB
Cal State Fullerton Cal State Long Beach
University of California Santa Cruz
BSN
Undecided
Just work
Cal State Northridge
Seek new degree at sac and transfer to fullerton
UC or Cal State
Cal state Stanislaus
I just wrapped my first quarter at CalPoly Pomona.
Grand Canyon University
UC Irvine
San Diego State University
San Jose State

Cal state LA	
UCLA	
Cal state fullerton online program	
College that accepts my application. Have not been accepted yet.	

## Appendix C

Program(s) and service(s) that were most useful to students (duplicates removed)
EOPS
Library
Math center / tutoring
Centers for Teaching
The labs for pharmacy to technology
The counceling department.
eops that is a great program to be involved in
Counseling
ASG, Teachers
EOPS, MESA
VRC
Math Lab
The access to the dean and chairs of the Business department.
MESA and Engineering Club
Math Lab and library
Fire academy
Paralegal program
Learning center, EOPS Resources center
The athletic program
DSPS, TRIO
DSPS
Transfer center
Learning Center, Math Center, EOPS,
Counseling center
Learning Center
Eops, math center, tutoring center, computer lab, library
Math study center
Teachers and all staff
Counseling and transfer center
counseling that helped with taking the right classes.
ACC room
The BOG Waiver snow incredibly helpful for me and my family.
The computer lab was the most useful during my stay at SAC
The counselors were amazing
Around and About Orange County News.
Health services
FASFA and Adelante
Library services were the most useful.

VA DSPS, Graduation office, Professors Adelante program Counseling services Counseling, professors VOC Financial aid **EOPS ANFD DSPS DSPS** and Transfer Center TPP Career Counseling Center and Transfer Center Students 4 Students Peer Mentor Program health center, fire tech club Trio SSS, EOPS, CTFE Resource Cnt TRiO and EOPS TRIO SSS Admissions tutoring services The Computer Lab EOPS, FINANCIAL AID, AND LEARNING CENTER Civil.Surveyor.EngineeringClub and Student leadership club Teacher pathway program Counselors Business and accounting **SLPA** Online Degree Pathway Program CalWORKs, work study, math center, transfer center Math Center SAC Honors Society Fire Technology Club Northern Trip, SSTI, Math center, and counseling. Tutoring & DSPS Nursing skills lab Psychological services and the Math center Adelante, the service learning center, math center DSPS is the BEST EOPS, Learning center, and BOG waver. Counselor. \*\*\*\* is the best counselor I meet at SAC EOPS was a life changer. I don't know if I could have done it without their support. **Art Studios** 

Center for Teacher educator, YESS program, & TTP Skills lab in pharmacy **MESA** CTE Center, Learning Center and Math Center Computer lab Fire tech teachers and faculty. The learning center Skills lab and tutoring Math study center, Library, Computer lab, transfer center Library servicesno Math Center, MESA When I was in EOPS I found that to be really helpful. Counseling center Utilizing the Physical Science Center when I was taking a few chemistry classes was a great tool and resource! Counseling because it helped me formulate a plan of action. Nursing Skills Lab, Nursing Computer Lab, Nursing Simulations SAC Promise The fee waiver The hands on broadcast journalism program. Cal works Eops transfer mentor program work study Accounting Puente program my first year Office procedures Eops, the transfer center, the math lab SCC Veterans Resource Center The counseling class was the most useful during my first year at SAC because I did not know where the services were located, and the class help me oriented all the resources available at SAC. Women's basketball, Alpha Gamma Sigma The job finding program helped me a great deal. The testing center Psychological programs Financial aid

The learning and math center, Trio, SacPromise (Adelante).

Programs and services

Care CalWORKs EOPS

Ceramics

EOPS, Transfer Center

Learning center, math center, and EOPS programs.

Professor's help

E.O.P.s has been there for me since the beginning. Throughout my high school years I never had a good friendship/relationship with my counselor. So coming into E.O.P.s was not something I expected to come through and help me on my path in my education.

#### Appendix D

#### Comments or suggestions for improving SAC

Amazing staff in the chicano/ethnic studies courses. The best and most reliable professors I have ever been in contact with!

nothing

Instead of academic probation reffer students to services that can help them. Become the first community college to not give grades, but assessments.

Better student life and engagement

Science and math classes on Friday and Saturday

Finish contstruction faster.

SAC should consider improving its technology class with the aid of lab classes that can help teach students through hands-on experience.

No improvements.

The construction was difficult

Good school

More Courses like Political Science courses there is always only two undergraduate courses available. Such as Polt 235, or Polt 200. Make it more available.

I think that SAC has to improve its technology

Better one on one counseling for career direction

Have more statistics tutors in the math center.

Great school. They really do everything they can for the advancement is students. The Dance faculty is amazing! Extremely supportive and caring.

SAC is a great school with great staff!

Free access to textbooks for the first two weeks of the semester.

School done a really good job at providing students with fully information that hey need to know

I personally had minor issues with a few faculty and staff members. They were not too approachable. A little bit rude at times.

The IT needs to be updated. Although in the 2 years attending SAC it has improved a lot.

Parking!

To accept me more because of my political views. At the school everyone is expected you be a democrat. If not you are treated different not by the staff but fellow students

I love SAC

This school helped me tremendously. I would recommend this school to everyone!!

Nothing. SAC has been an excellent campus in my opinion as it is transforming into an even more wonderful place to learn!

The construction was a bit distracting during classes.

Clean the mold in the restrooms and focus more on the plumbing. Recycle trash cans, more filtered water dispensers

Stop construction and finish it

faculties staff were very helpful

Everything was good

The 2 years I was there, the only issue was the construction. I am sure the campus will look amazing.

Professors educated in programs offered on campus to help students out

Student activities and enganging community, as well as school pride/spirit.

More school pride!

Sac is great. I would have started sooner. The resources are there, it's up to us to achieve our goals.

Counselors that know why they are doing and not mess up and have you take classes not needed. \*\*\*\*\* was the first counselor that helped finally get on the right track. Big thank you to her!

Access to all the programs for students that work full time and come to school in the late evenings.

all the construction was very troublesome. different walk ways would be open one day and closed the next and it would make us late to class. there was also no cafeteria or good food for us to eat. they closed the cafeteria area also so there was no place for us to eat or hangout besides on the dirty outside tables and sometimes it would be so cold and we wish we could have eaten inside. they shouldn't have closed the cafeteria until the new one was about to be opened. it sucks my tuition money went there and i am not going to be able to use the new student center.

Try to finish one project at a time when it comes to the construction being made.

I would suggest providing or promoting more mental health services. Providing students with information on where they can go or what they can do to receive help regarding mental health would also be helpful. I have struggled with anxiety and depression during all the years I have been at SAC and I know others do too so it would be beneficial for everyone if we had more resources or information regarding mental health.

Adding German language course.

Please make a new or fix the old one Cafeteria in the U building; there was a good place for heating and eating food in proper manner.

Wish there was priority counseling services in students who have not gotten financial aid and pay more close attention to those who are on probation.

I love SAC. I had the best experience there and I will recommend SAC to anyone that is looking to continue their education.

I think events that are usually held in the quad around 11am-1pm should also be held for night students from 3-5pm. I wasn't able to go to any of the events because I get off at 4pm from work

Everything is fine

keep it up!

I believe the changes that have been made in the counseling department have been very helpful in my last years at SAC. I love all the new technology available in the Business building. I find it a lot more helpful than previous years. Even though I'm not going to take advantage of them I'm glad other students will.

Finish construction and expand/improve parking.

Professor \*\*\*\* is the most amazing person

More admin help More tutoring services More club motivation and involvement opportunities for families

To be able to reach the counseling center on the first phone call.

The construction needs to speed up a lot. Those guys are like 4 years behind.

The new quad looks god-awful. Who approved that?!

a cafeteria or another, bigger bookstore

Most of my professor were amazing and really motivated me to keep going, but some professors really need to be reviewed again or should be reconsider if planning on hiring or not.

I would have enjoyed more personal time with a counselor. Every time I would go in to speak with a counselor about classes, transfer, university options etc I would always talk to a new person. Though they all pretty much answered my question I never felt like they necessarily helped me just sent me with someone else to get help and so fourth.

Better counseling and scholarship personnel

Great service.

We need instructors who are active artists at the moment in the art department. So that students can really learn from trends that are current in art at the moment. I think having that would be very beneficial for students.

I loved SAC and was so grateful to be a part of an institution that cares about the personal well-being, academic and professional success of all persons and their families on campus.

I had a wonderful experience, except for Para 120. It was excruciatingly boring and only 10% of the class was extremely useful--the rest was overly redundant. The entire class seemed to have a terrible experience.

Online classes lack quality professors

Mandatory counseling meetings

Better parking

I think everything is good. Just the construction hopefully is done by Fall 2018.

Please hire art faculty that has experience in the field of art outside of teaching. There is not enough emphasis on 2d or 3d art. Take inventory of what schools that accepted students from Santa Ana College to understand that students need more prep. There were parts of my application process that faculty or counselors could not help me with because they were not informed. One teacher out of all others was able to give me educated feedback but the counselors were of no help.

Better teachers

More places for students to interact with one another that doesn't necessarily have to be educational.

Everything is great at SAC.

More food shops

I think the only thing I do want to say is to send emails to students that certain pathways are blocked because of construction. That would be very helpful.