processmaker

TRANSFER CREDIT EVALUATION SOLUTION

Leveraging AI to recognize transfer credit acceptance that maximizes efficiency.

MAJOR BENEFITS TO SANTA ANA COLLEGE
Automation of Transcript Intake Process
Regulatory compliance with AB789
Maintains Faculty-Driven Review and Approval Process
Improves Student Experience

SANTA ANA COLLEGE
Enrollment & Support Services

Mark DeAsis, *Dean of Enrollment and Support Services*
Hung Nguyen, *Associate Dean of Admissions & Records*
Lorena Valencia, *Associate Dean of Financial Aid*

ProcessMaker and Admissions & Records

- Automates transcript intake and extracts course data in mass transcript volume

- Faster processing of requests

- Matches courses against equivalency tables and uploads results into Colleague after we build our faculty-approved equivalency table

- Routes courses that may be potential match to faculty for review and approval

- Provides workflow tracking, notifications, and audit history

- Reduces manual processing time and improves accuracy for transfer credit evaluation

SANTA ANA COLLEGE
Enrollment & Support Services

ProcessMaker & Financial Aid Office

Technology acquisition critical to Department needs

- State compliance requirement (AB 789, effective 2024-2025 academic year) with Satisfactory Academic Progress (SAP)

SAP evaluation & Transfer students

- Determine financial aid eligibility by only including credits from other institutions that count toward a student's current program of study.

Current process (Manual)

- Identify students with "bad" SAP
- Determine if there are transferred in units
- If transfer units contributed to "bad" SAP, contact Dean of Counseling to assign a counselor for manual review of all units transferred in from other institutions and applicability to current program of study.

DATES	ProcessMaker Presentations, Discussions, & Meetings
November 6, 2025	Initial DEMO to faculty, staff, and managers at SAC, SCC, and ITS
November 13, 2025	Continued DEMO with faculty, staff, and managers at SAC, SCC, and ITS (Technology Feasibility)
December 3, 2025	Continued DEMO with faculty, staff, and managers at SAC, SCC, and ITS (Automating Equivalencies)
December 4, 2025	Continued DEMO to faculty, staff, and managers at SAC, SCC, and ITS
December 5, 2025	Meeting with SAC, SCC, ITS (Technical Meeting)- Colleague Integration
December 17, 2025	Meeting with SAC, SCC, ITS (Technical Meeting)- District ITS
January 21, 2026	Counseling Chair's Meeting (Approval to test equivalencies)
February 5, 2026	Presentation to Counseling Division Meeting
February 17, 2026	Verified by Counseling Chairs
February 19, 2026	Meeting with Curriculum Chair, Professor Kristen Robinson
February 24, 2026	Presentation to Academic Senate
February 25, 2026	Presentation to SACTAC
March 9, 2026	Board of Trustees

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