

Ocelot – Colleague Integration

Ocelot is the college's AI chatbot that is embedded on the SAC website. Integration with Colleague allows the AI to provide answers directly from Colleague to individual students.

When a student asks a question that triggers the integration, the student is prompted to login with their student account to receive an answer specific to them. Variations of the questions listed below trigger the integration.

Student Profile

- What email address does the school have on file for me?
- What phone number does the school have on file for me?
- How do I change my address?
- What is my student ID?

Admissions

- What is the status of my admissions application?
- How do I know if the school has received my transcript?
- Did you receive my transcript?

Registration

- When does registration start?
- How many classes am I registered for?
- How many units am I registered for?
- Why do I have a hold on my account?
- Where can I view the holds on my account?

Classes

- When do classes start?
- What is my class schedule?
- Where are my classes?
- What is my drop deadline?
- What is the last day to drop?
- When is the withdrawal deadline?

Faculty

- How can I find who teaches my classes?
- Where do I find a list of faculty who teach my classes?
- Who teaches my classes?

Financial aid

- Has the school received my FAFSA information?
- What is my financial aid status?
- When will I receive my financial aid offer?
- Why did I lose my financial aid?
- How much is my financial aid?
- What is my financial aid?
- What is my SAI?
- How do I know if I am independent?
- What is my dependency status?

Academic

- How do I see the status of my SAP appeal?
- Can you tell me why I'm on academic probation?
- Where can I find my GPA?
- What is my GPA?
- What are my final grades?
- What's my major?
- What's my program of study?

Graduation

- Has my graduation petition been received?
- What is the status of my grad petition?