

Santa Ana College EOPS/CARE Program's Mutual Responsibility Contract (MRC)

As an EOPS/CARE student, I agree to comply with the following requirements and expectations to remain eligible for program participation and the full level of benefits and services

Please READ CAREFULLY.

1. I will adhere to deadlines and respond to program-related communications (phone/email) within two business days.
2. Each semester, I will complete a required 1ST CONTACT with an EOPS counselor to create, review and update my Student Educational Plan (SEP), discuss progress towards my educational goal(s), and their recommendations/referrals.
3. Each semester, I will complete a required 2ND CONTACT with an EOPS counselor to create, review and update my Student Educational Plan (SEP), discuss progress towards my educational goal(s), and their recommendations/referrals.
4. Each semester, I will complete a 3RD CONTACT (Early Scheduling appointment) with an EOPS counselor to review planned coursework for next semester, in advance of Priority Registration.
5. I will schedule other appointments as necessary with an EOPS counselor to discuss ongoing issues and concerns, or changes to my approved course load.
6. I understand that failure to cancel an appointment by 12:00 noon of the previous business day is counted as a no-show (two no-shows will impact my EOPS status).
7. I will enroll in a minimum of 12 units for fall and spring semesters OR get pre-approved for fewer units by an EOPS counselor and will provide verifiable documentation.
8. I will maintain continuous term-to-term enrollment (excluding intersession and summer sessions).
9. I will maintain a 2.0 GPA and complete 51% of attempted units each semester to meet the College's minimum requirements for good academic standing and satisfactory progress.
10. I will return any book(s) or calculator borrowed from the EOPS Resource Center no later than the date indicated on loan agreements that I have signed.
11. I will not transfer a program benefit (e.g. bookstore voucher, book or calculator loan) to another student.
12. I understand my EOPS program status will be impacted for any of these reasons: I fail to complete 2 of 3 counselor contacts, OR have two no-shows, OR complete less than 6 units (only applies to fall and spring semesters).
13. I understand my EOPS program status will be impacted or ended when I reach my educational goals (typically, 6 consecutive semesters).

The submission of the Google Form indicated your agreement to comply with the EOPS Mutual Responsibility Contract (MRC).