



SANTA ANA COLLEGE

Guided Pathways

Guided Pathways Steering Committee Meeting Agenda Wednesday, September 3, 2025 9:00 am-11:00 am JSC-219

Approved

Meeting Attendees: Jennie Beltran, Tanisha L. Burrus, Ricard Corp, Claire Coyne, Dr. Janet Cruz-Teposte, Dr. Maria Dela Cruz, Dr. Brenda Estrada, Dr. Marvin Gabut, Susan Hoang, Dr. Vaniethia Hubbard, Chantal Lamourelle, Dr. Daniel Martinez, Alejandro Moreno, Dr. Matthew Morin, Kathy Nguyen, Vanessa Orozco- Martinez, Leo Pastrana, Carrie Patton, Dr. Refugio Rodriguez, Caralou Rosen, Dr. Gregory Toya, Daniel Solis **(22 attendees)**

1. Procedural Matters

1.1 Call to Order

- Meeting called to order at 9:12 am by Claire Coyne.

1.2 Approval of Meeting Agenda—Meeting for September 7, 2025

- Dr. Brenda Estrada moved to approve the agenda for September 3, 2025, and Susan Hoang seconded the motion. During the discussion, Caralou Rosen noted an error in the recorded meeting date. The minutes listed the date as September 7, 2025, but the correct date is September 3, 2025. The minutes were approved with this correction.

1.3 Approval of Minutes-Meeting on May 7, 2025

- Dr. Maria Dela Cruz moved to approve the minutes from May 7, 2025, and Richard Corp seconded the motion. Minutes were approved.

1.4 Introductions & Brave Space Guidelines

- Daniel Solis- Counseling Assistant, EOPS
- Alejandro Moreno- Counseling Faculty

1.5 Action Items: Combining Pillar 3 & 4

- Susan Hoang motioned to discuss the action, and Richard Corp seconded the motion.
Dr. Matthew Morin and Dr. Marvin Gabut noted that there is insufficient participation in Pillar 3; Dr. Gabut is often the only participant in Pillar 3. For Pillar 4, the committee is in the early stages and has begun discussing desired outcomes and student needs, with an emphasis on helping students stay on track

academically. Pillar 4 is focusing on Math and English course completion, and Dr. Brenda Estrada mentioned that this focus could lead to broader discussions on supporting students in completing their academic goals.

Dr. Maria Dela Cruz emphasized that current goals span both Pillars 3 and 4, as they are being approached in a combined manner. Dr. Matthew Morin highlighted the synergy between the two pillars, and Estrada stressed the importance of seeing the full picture when supporting students. Tanisha Burrus mentioned the need for more team members to contribute to the planning and implementation processes.

Voting Outcome:

- Objections/Abstentions: None
- Yes: All

2.0 Informational Items

2.1 GP Updates

T. Burrus & C. Coyne

a. Guided Pathways Progress Report:

- Tanisha Burrus gave an update on the GP Report, noting that data is needed across Pillars 1, 2, 3, and 4. The report is continuously growing and evolving. Additionally, Tanisha Burrus also provided an update on Sway: GP in Action 2024-2025, which showcases ongoing efforts.

b. SACDAYS: CAP Discovery Fest Recap:

- Tanisha Burrus discussed the SACDAYS: CAP Discovery Fest, August 21, 2025, from 11:00 am to 1:00 pm, which was attended by 200 students, 42 faculty members, and 35 classified professionals. The event aimed to help students learn about all eight Career and Academic Pathways (CAPs) and to identify their individual CAP. Feedback from students was very positive, with 98 percent expressing satisfaction with the event.

2.2 Starfish Presentation

D. Martinez

- Starfish has been in use at Santa Ana College (SAC) for over three years, with an annual cost of \$140,000. The platform is up for renewal in December 2025, raising the key question of whether the college should commit to the program for another three years. For the 2024–2025 academic year, the Early Alert component costs an average of \$21.47 per student. While Starfish has supported a noticeable increase in student outreach—particularly through Health & Wellness Center communications—SARS and Colleague are potential alternatives should the college choose not to renew Starfish. Both SARS and Colleague provide Early Alert functions, and Colleague additionally supports faculty notes. Starfish is also used by Human Resources, adding another dimension to its institutional footprint.
- Feedback from GPSC Attendees:

- Susan Houg noted that students who received Kudos through Starfish were more likely to earn passing grades, although relatively few students received them.
- Dr. Vaniethia Hubbard highlighted uneven adoption across departments, inconsistent training, and issues with predictive analytics. She emphasized focusing on tools staff actually use and has established a work group to review Student Services technology, including Starfish.
- **Carrie Patton** reported that Continuing Education programs rely on Colleague rather than Starfish.
- Dr. Daniel Martinez highlighted the value of Starfish's integration with Colleague and Canvas
- Dr. Maria Dela Cruz reminded colleagues that the system was originally chosen to close the loop between students and faculty.
- Dr. Marvin Gabut is developing a dashboard to track student engagement and achievement and noted Intelligent Insight, a tool under \$20,000, as a possible option.
- Dr. Martinez mentioned a staff member who spends most of their time supporting related issues and tasks but is not responsible for communicating about the tool.
- Tanisha Burrus raised concerns about follow-up support for faculty alerts, observing that instructors were promised Success Coaches would respond, but this has not been consistent.
- Chantal Lamoruelle shared that at Saddleback College, students participate in the progress survey process, offering a potential model for SAC.
- Stakeholders identified several recurring issues: faculty need better visibility into student performance, stronger training on Starfish or replacement systems, improved student connection to campus resources, and consistent follow-up processes for alerts.
 - Dr. Martinez asked for volunteers for a work group about Starfish's value at Santa Ana College
 - The following people volunteered: Dr. Matthew Morin, Susan Houg, Chantal Lamoruelle, and Leo Pastrana

2.3 GP Pillar Subcommittees Planning Session

All

2.4 SEAP Update: Highlighting Connections with Guided Pathways

Chantal Lamourelle

3.0 Good of the Order & Adjournment

Next meeting: Wednesday, October 1, 2025

Meeting adjourned at 10:50 am.

Prepared by Caralou Rosen