

Survey Results -- Overview

Export Data Individual Responses

Assessment of Distance Education Program SLOs Fall 2013

Respondents:655 displayed, 655 totalStatus:OpenLaunched Date:09/30/2013Closed Date:N/A

Display: □ Display all pages and questions ✓

Share Results Disabled

Manage Filters

0 filters

1. I am able to upload a file to submit an assignment online.

Strongly Agree	
Agree	
Disagree	
Strongly Disagree	I
I have not been asked to submit an assignment by my instructor	•

Response Response
Total Percent
474 72%
143 22%
16 2%
7 1%
15 2%

Total Respondents 655

2. I am able to submit a test/quiz online.

Total	Percent
478	73%
151	23%
8	1%
5	1%
13	2%

Response Response

Total Respondents 655

3. I am confident with my ability to communicate with my instructor online.

Strongly Agree	
Agree	
Disagree	
Strongly Disagree	
I have not communicated with my instructor online	I

Response Total	Response Percent
400	61%
204	31%
26	4%
18	3%
7	1%

4. I communicated with my instructor using:

			Response Total	Response Percent	
email			590	90%	
discussion board			383	58%	
blogs			40	6%	
messages			97	15%	
Other, please specify tools used view			35	5%	
		1	Total Respondents	655	

5. I am confident with my ability to communicate with my classmates online.

			Response Total	Response Percent
Strongly Agree			326	50%
Agree			245	37%
Disagree			35	5%
Strongly Disagree	I		7	1%
I have not communicated with my classmates online			42	6%
		Tot	al Respondents	655

6. I communicated with my classmates using:

		Response Total	Response Percent
email		261	40%
discussion board		509	78 %
blogs		49	7%
messages (within Blackboard)		102	16%
Other, please specify tools used view		61	9%
		Total Respondents	655

7. Additional thoughts regarding our Distance Education program that you would like to share:

View responses to this question view

Total Respondents 193

(skipped this question) 462



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Respondents:655Status:OpenLaunched Date:09/30/2013Closed Date:N/A

4.	I communicated with my instructor using:	Full Response
1.	myITlab.com	view
2.	in class	view
3.	Grading notes	view
4.	video	view
5.	phone in emergency cases	view
6.	Email using blackboard.	view
7.	none	view
8.	BlackBoard Learn	view
9.	I'm part disable ss and my tests are never graded promptl	view
10.	cell phone	view
11.	I've called too.	view
12.	[No Answer Entered]	view
13.	[No Answer Entered]	view
14.	Office appointment	view
15.	left telephone message	view
16.	person	view
17.	Instructors many times DON'T communicate the right information sent to them, $\&$ receive LATE responses through email methods.	view
18.	conference calls	view
19.	Call a phone	view
20.	in person	view
21.	in person	view
22.	on campus office hours	view
23.	this instructor never had good communication, he never responded	view
24.	Calling his office line	view
25.	journal entries	view
26.	text	view
27.	[No Answer Entered]	view

28	3. telephone	view
29). Meeting during office hours	view
30). he does not communicate with students online are the email	view
31	[No Answer Entered]	view
32	2. office hours	view
33	3. journal	view
34	. waiting for her to respond	view
35	5. email inside blackboard	view



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Respondents:655Status:OpenLaunched Date:09/30/2013Closed Date:N/A

6.	I communicated with my classmates using:	Full Response
1.	did not communicate with classmates	view
2.	text message	view
3.	PayPal	view
4.	have not communicated with other classmates this semester.	view
5.	NONE	view
6.	cellphone	view
7.	Face to face only	view
8.	[No Answer Entered]	view
9.	None	view
10.	[No Answer Entered]	view
11.	in class	view
12.	none	view
13.	n/a	view
14.	Text message with the ones that I have there phone number	view
15.	in person	view
16.	phone	view
17.	[No Answer Entered]	view
18.	none	view
19.	Texting	view
20.	text	view
21.	[No Answer Entered]	view
22.	[No Answer Entered]	view
23.	in class meetings	view
24.	I didn't communicate with my classmates	view
25.	telephone	view
26.	[No Answer Entered]	view
27.	class meeting	view
28.	none	view

29.	text message	view
30.	none	view
31.	in class	view
32.	Facebok and Text Message	view
33.	[No Answer Entered]	view
34.	Did not communicate with my classmates.	view
35.	Journals	view
36.	In classroom sessions	view
37.	[No Answer Entered]	view
38.	text messages	view
39.	I have not communicated with my classmates	view
40.	in person	view
41.	[No Answer Entered]	view
42.	text messages	view
43.	Text message	view
44.	text messaging	view
45.	PayPal	view
46.	cellphones	view
47.	none	view
48.	[No Answer Entered]	view
49.	Cell Phones	view
50.	On meeting days	view
51.	[No Answer Entered]	view
52.	none	view
53.	did not communicate	view
54.	texts	view
55.	cellphone	view
56.	In class. We attended class once a month.	view
57.	text messaging and over the telephone	view
58.	Mobile phone	view
59.	Phone, text	view
60.	[No Answer Entered]	view
61.	[No Answer Entered]	view



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7. Additional thoughts regarding our Distance Education program that you would like to share:

Full Response

1. This is a great program. There should be more courses offered online. view

2. Time is flexible. view

Having online courses has been a blessing for me, as I am a stay at home mom. I'm happy that SAC offers great online courses with competent, and friendly teachers. All my online class experiences, 3. whether it be with staff or students, have been amicable and respectful. I'll miss taking online

courses for SAC, as I'll be transferring to Sacramento State for the Spring semester. Thanks!

- view
- I highly recommend getting rid of the MyItLab software. Without going into detail, this program is the 4. most difficult to use, poorly written software I have ever come across.
- view

5. Time is flexible

- view
- I'm so happy with this course online. Any time I have any problem or need help with any questions, I 6. send email to my instructor and she answer me by email right away. Thank you for your help!
- view

I had a horrible experience with the XXXX class. So much that I decided not to take the second section. Maybe I'm more of a monkey see monkey do kind of guy and that comes with age or something but I didn't feel like there was a value to having the instructor or paying for the class. I bought a book for \$166 and then had a tough time getting access to the publisher's site because my computer, even though it met all the technical specs, would not work with chrome or firefox. Since I never use Explorer, i had a bunch of issues with plug-ins. The teacher tried to connect me with the publisher rep but that didn't help. All they told me was that my account was good and I was enrolled which I already knew because I recieved the successful message when I registered.

There were no lectures and basically all the teacher did was send an email saying what was due by thursday. There was really no other follow up. We were supposed to post a question and answer in the blackboard by thursday night. I did that and didn't read any of the others and didn't get or see any feedback. Basically, I questioned why I paid \$80 for tuition and \$166 for a book and then any

view

The teacher is nice and all that and I learned a few things, but I think I would've had the same result if I would have gotten any book that came with publisher files and had the discipline to go through the exercises on my own.

I think distance is great for some people and I've had classes where there were lectures at a certain time where everyone logged into a chat room and saw the teachers presentation or watched a video or something, but all we watched was a powerpoint from myitlabs and then did an exercise, a study guide, and a test....i could've done that all on my own and saved my money.

Thank you

The blackboard class is incredibly unorganized. Much of the instructions are completely wrong and or 8. outdated and invalid.

view

You are doing a good job. Keep it that way 9.

view

10. For student who is the first time to use Black board, is needed more detail training.

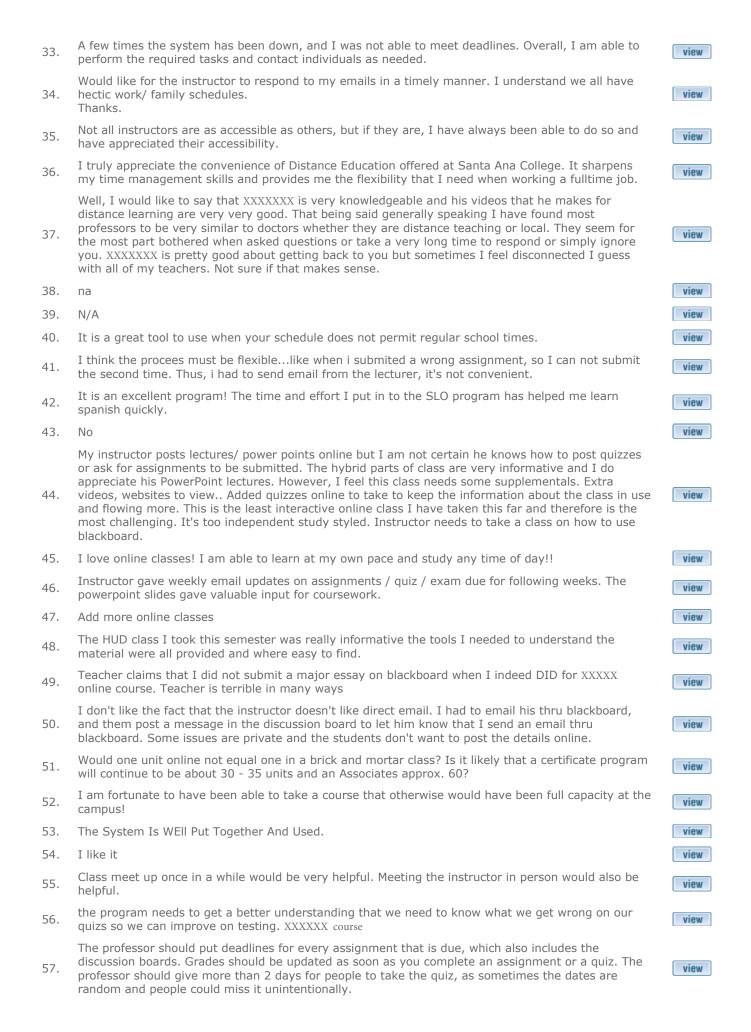
other fees for student health and stuff like that that come with enrollment.

view

11.

7.

Since it is my first time taking online classes it not much that I can compare with, although I have view had to adjust myself to it, such as how to read and keep track of the notes and suggestions from the instructor, also trying to meet the dates of submissions and taking the quizzes, it has been a new experience for me. I took two online classes this semester and realize that some instructors are more responsive than others. For this reason students should also realize that asking questions and/or requesting more 12. view information, about assignments, on the due date does not give the instructor adequate time to respond. It is great and very flexible especially because I work full time 13. view 14. I had a positive experience with The Distance Education program and happy it was available to me. view Any online classes are going to be difficult at first to understand how to use blackboard n submitting anything, I believe teachers need to understand that not all students will get this and to be more 15. understanding. Also there's always a reason behind why a student is taking online courses and it's view usually because their in a difficult situation. Teachers should never overwhelm themselves if they can't understand or respond back ASAP. 16. Makes life easy when you can work the class around your schedule view 17. I am very confident in my ability to operate with online classes. view Online classes are very helpful for those of us who have a hard time sitting in class or cannot, due to 18. view scheduling conflicts. I am very grateful for them. I have taken many online courses at different institutions, and I consider this one (ACCT 101) to be one of the best. I love the interface of Blackboard and the tools through McGraw Hill Connect. The threaded discussion boards and the ability to keep track of my grades are excellent. Professor Shain is an excellent instructor. She is knowledgeable, very helpful, patient, kind, and clear. She view understands how to teach a course online, and I really appreciate her effort. Her instruction style and the way the course is organized and the online environment have allow me to excel in the course and really enjoy it. 20. It is improving nicely. I hope it continues to improve. view 21. Blackboard is a great resource. Very simple and effective learning style. view 22. NONE view Since I am a full-time mom, It is very convenient for me to take online classes. It has more work to 23. view do but I really enjoy it. The Black Board is great. There is no technology issues during the semester. 24. Really great programs so far! view I consider the online experience could be enhanced with the use of videos, links, lectures. I consider 25. view the whole capacity of blackboard is experienced on this class. The Instructors need to be more available. I've had certain Instructors who literally go months between messages to the class, updates, etc....They don't respond to emails, message board posts, 26. view or questions. It seems like there is zero accountability for their performance, and that is extremely frustrating. It appeared to be an instructor preference to MAIL in assignments. This seemed cumbersome, but I assumed it was part of the lesson plan to demonstrate an ability to follow instructions and assignements. The class content itself was excellent. Tests intricate, but fair. Class notes hugely 27. view helpful. Assignments apporopriate. I leared a lot and have a very positve experience. Given my involvment as a non-trational, continuing student, I consider the whole online deliery to be excellent and encourage its expansion. Well done! 28. Love the online classes!!! I would do a fully online degree if it was available. view I thought this class was fun and interesting, when it came to projects and topics discussed in the student blogs. And through the use of internet, the professor was able to inform us on real life 29. view situations regarding the advancement of technology and the impact it has made towards our I've only taken two online classes and I was hesitant since the first time I felt like I didn't learn much, 30. but I was surprised on how well this online Spanish class was put together. I've enjoyed it and view learned a lot. Distance Education programs can vary with the rate of withdrawing students, however with this in mind, distance education instructors should be prepared with plan B's when projects are difficult to accomplish after groups are scattered when the withdrawing students or dropping students are gone view but group members workload doubles (same grade points) and other groups flourish with equal work load (same grade points). From my experience with it, it runs really well. view



It's been made to access very easily and is very convenient for those of us who need to take online view courses NONE 59. view XXXXX has a RIDICULOUS workload. Sometimes hundreds of pages of reading are assigned for a single week. I challenge anyone to personally do 100% of the reading assigned because I think it is impossible(the online tomes the teacher links to are much arduous than reading from the text-which we also do). Other times I have to arrange driving all over the county to take pictures of different types of "occupancies" personally (such as driving to hazardous waste facilities, sports arenas, factories- there were 25 total) because if I simply find the picture (like online), I will only get half credit. Other times I have a week to arrange with a business a fire inspection where I need 60. view permission to take pictures. Not all assignments are due within 1 week, but a new huge assignment is due every week so postponing 1 assignment means now you have double the impossible workload. The teacher is nice, kind, and easy to contact, but XXXX seems completely detached and ignorant of the amount of work she assigns. Someone really should audit this class and figure out how much time it would take to actually do 100% of the reading and every assignment. I probably would have dropped and waited for another person to teach the class if I knew the workload would be this ridiculously high. Don't believe me, seriously check out what we had to do on a weekly basis. Professor doesn't not always answer emails right away. She'll email back like three to two days later 61. view or possibly four days the most. Should find another way to communicate more to their students. 62. I enjoy the email contact. With my mobile device with me at all time. Communication is great view 63. Wonderful class, and professor Dolittle is great. Thank you so much! view Distance education is good. But instructors have to be mindful of how many hours there are in a week and of the fact that students have other responsibilities too. So, I am for rigorous standards, view 64. but think the objective could be achieved while keeping time-constraints in mind, so that optimum learning could be achieved w/out a lot of time-consuming busy-work. Classes online are very helpful and necessary because some times we can attend classes every day, 65. view thanks for provide this program classes. view 66. Very accessible and understandable I think over all it has been a really good experience. I think it would be nice to have a prep test or pre-test student can take to prepare for exams as a study option. Or even games that help the 67. view student practice the vocabulary word, for example a cross word puzzle, online flash cards, or a mix and match game. 68. This XXXXXXX teacher is terrible. XXXX gives horrible feedback and doesn't help at all. Worst class ever. view I think online courses are beneficial to students and also to professors. I feel that I learn a lot more in 69. view my on line courses than in an actual class setting. there is good material and resources to look at online, however some of these resources have 70. view become slightly outdate. such as slide shows, overall, Im satisfied with the program. 71. None at this time view I like it and it's very convince view 72. The class was very disorganized, and when I first started the class it was difficult to figure out what I 73. view had to do. 74. I like the program and I wish you can add more classes to it. view 75. Good!:1 view The programs are taught online are very interesting. I think professor's lessons should be posted on 76. some websites for students so that they can practice questions and understand lessons in class view better. 77. everything is great. view sometimes there is within the window where assignments are to be completed and then submitted, 78. an area to save draft and later supposively be able to return and then submit homework assignment, view but that is not the case, obviously i need more practice in my computor skills. 79. view I like online classes because my time is flexible. I love online classes they are very easy to use and you can interact with your classmate and 80. view instructor easily. Our teacher made it easier for us to understand how to better use this program in order to get our 81. view assignments done. 82. **GREAT EXPERIENCE!** view

83.	Ms. Grant teaches a great class!	view
84.	I like the freedom of doing assignments as I please. During the first few weeks I was able to work ahead of schedule due to long weekends.	view
85.	I love taking online classes. Please keep offering them. They are a time saver for me!	view
86.	I love the online classes offered!	view
87.	the online course is very convenient and i can save my time	view
88.	It is very useful. The method of teaching is good and student can be active.	view
89.	Online test can become a problem	view
90.	Online test can become a problem	view
91.	Online test can become a problem	view
92.	I enjoyed this class I think for me to take an online class it would have to be a full semester and not a 8 week course, other then that this class overall was good experience.	view
93.	All was OK.	view
94.	Great class!	view
95.	I have had difficulty in taking online quizzes. My instructor defined the testing timeline as every Saturday @ 8 a.mMonday @ 11:55 p.m. There have been two separate occasions when the quizzes have not be made available on Saturday. Both instances have been when there have been two tests over the course of one weekend. One instance was when I was required to take a chapter quiz and a unit exam. I wanted to take the quiz prior to the exam. The quiz was made available within the allocated timeline however, I felt added stress as it related to my time management. On both occasions, I made attempts to contact my instructor by email; for the first incident, I also left a phone message as provided by my instructor. I have taken other online courses at SAC/SCC and have been very satisfied with my experiences. Thank you for allowing me to share my concerns.	view
96.	I think my professor is a good teacher . She is really nice to help students.	view
97.	It would be beneficial to see instructor comments on the actual assignment that we submit to a class. Sometimes it is hard to know what about our assignment the instructor is grading because their comments are in a separate comment box.	view
98.	I would like to know what question I missed and the correct answer on a test or a quiz, just as if I had gotten a test back if I was in an actual classroom. The only thing I get after finishing a test or quiz is a percent and it leaves me wondering what questions I missed.	view
99.	Thanks for doing a great job.	view
100.	Keep up the good work.	view
101.	when taking exams sometimes if not pushed saved answers get deleted and counted as wrong. i was soppose to receive an a but instead received a b for b questions wrong	view
102.	I have had a very good experience using the Distance Education program. I work full time and online courses allow me to continue my education and work at my own pace.	view
103.	NONE	view
104.	the program needs to make the student feel like he or she isn't just a name on a list.	view
105.	I love distant education because I am able to work on my assignments and class work when I have time and the due dates are constant. I enjoy online classes overall because they cater to my needs and likes.	view
106.	I had an issue with blackboard, I kept on calling and I left a message but seems like no one is there to pick up the phone and no one returned my call.	view
107.	The Discussion Board is very slowly running and loading the messages' board. The browser hung off the students and (we)students finally closed and restarted the browser or changing another new browser when each times of loading messages were been frozen. Thank you so much for your mostly important concern.	view
108.	I think Bb work well.	view
109.	It is a excellent way to go through community college education!	view
110.	Taking online class is very convenient and save me a lot of time. Black Board is very easy to use and access. For me, it would be great if I can finish my major taking online classes only.	view

111.	This is my first DE course. I have enjoyed the experience.	view
112.	One thing I would want to share is the excessive use of blogs as assignments. I think the points assigned to them is too high, and we spend more time commenting on blogs than learning the material.	view
113.	Its greathopefully in the future one is able to complete all the requirements for a certificate online	view
114.	The class was very well organized.	view
115.	Very well organized class.	view
116.	Communcation is vital and the information methods used for ONLINE (school) unit courses needs to be USER FRIENDLY programed at all levels!	view
117.	None	view
118.	I have found the online discussion boards to be very useful. I feel it is easier to communicate with other students on the discussion boards. The discussion boards have also allowed me to see different opinions and see different formats of assignments that I would not have been able to in a traditional classroom setting.	view
119.	Instructional videos would be helpful	view
120.	none	view
121.	It is hard to communicate and fully understand what you teacher expects. Also, when you receive a grade you have no idea what do did right and/or wrong so you can improve for the next paper.	view
122.	Good, Benefit for Student and Instructor communicating	view
123.	It is a great way to complete classes when you have to work and deal with family.	view
124.	N/A	view
125.	When professors know there is a hard chapter they should provide more help. More exercises for students who don't get it right away	view
126.	It's great to study online.	view
127.	Distance Education only works if the structor is involvedMy Art instructor was great!	view
128.	Sheila Shain has the most organized online I have ever taken at any school. She is very communicative which is very important to me as a student. It reduces the amount of questions I ask. Updates, information and course documents are always readily available.	view
129.	None at this time.	view
130.	I would recommend to install some sort of Notification system for group members so we can get notifications when someone sends us a message/posts a reply etc. I had to always double check I didnt miss anything from my group mates and it was kind of inconvenient.	view
131.	Distance Education program is a great experience for those who don't have much time to go to campus. Even though this is an online class, everyone attends still need to spend the same amount of time as those on campus. Every instruction is very clear and detailed which also plays an important part in helping new students.	view
132.	on-line is tougher than I thought it would be.	view
133.	Bad teacher. There were 9 students in the beginning now there r only 3 left. Her teaching method is horrible, lectures were uncleared and she doesn't seem to know what is she teaching. There were so many assignments which she can not get done and expexting us to do it. Quite often she spent more than 2hrs trying to show us how to do the problem she called simple. The three of us were struggling to keep up with her teaching method. None of us think we could even pass the class with a passing grade.	view
134.	Your program is very helpful to me.	view
135.	Your Distance Education program is very convenient and helpful to students.	view
136.	It's very useful	view
137.	Took a quiz online and was informed that quiz could be resumed at later time. Was unable to resume quiz at a later time. "Time had expired" to take quiz.	view
138.	Save time, save Money and convenience for one who is working	view
139.	None at the moment	view
140.	Awesome class!	view

14	11.	I was able to learn at a consistent pace and engage my instructor if I had questions. The method of teaching that provides materials online helped a great deal. I was able to use my iPod and access the content. I don't understand why schools aren't using new methods like online learning from home with live lecture attendance online streaming. I think that if more classes like that were offered and people could ask questions at the same time it would be a new paradigm in education.	view
14	12.	I would complete a fully online degree if available.	view
	13.	The teacher was very helpful, involved and skilled. She did a fantastic job. One of the better courses/instructors I have taken since returning to school.	view
14	14.	communication with instructor was sometimes difficult or took multiple back and forth messages to be clear on communication.	view
14	15.	Prof Coffman of KNPR 125 was very attentive and responsive. Great person & instructor. I would take another class with her in a heartbeat. Prof XXXXXXXXX was abrupt, not responsive & didn't have an approachable online presence. Just because he or she didn't "micromanage" doesn't mean you shouldn't be more interactive. No feedback on DB assignments as you go along. How are you supposed to know if you're doing it right or wrong so you can improve on the next one assignment.	view
14	16.	Distance Education spend more time than in class with homework, discussion.	view
14	17.	Online Classes are great, it requires time management skills and requires you to constantly be on top of your work because no professor is there to guide you. I plan on taking several more online classes here at Santa Ana College	view
14	18.	Distance education program is very convenient I really recommend to my friends	view
14	19.	This is a really great program.	view
15	50.	Enjoyed the classI learned a lot.	view
		It is amazing we have a distance education program, especially for people like me that are fulltime employees and mom.	
15	51.	The only thing that bugged me about this particular online class was the instructor. He gave us the syllabus and never heard from him again. He never emailed us to see how we were doing. He completely forgot he had a class full of students.	view
15	52.	there should be required discussion boards for online/ hybrid courses. Making it easier for students to ask questions and the entire class will be able to access the instructors answer which would make everything much more simple .	view
15	53.	I like them	view
15	54.	Great Teacher	view
15	55.	Our professor was amazing! I like the fact the she herself is a student and that makes it easier for her to relate with us. she is very much outgoing and I enjoy that in a professor because it makes the class interesting. She is always willing to help at all times and I appreciated it. Keep up the great work! I hope to be a professor like her.	view
15	56.	Very well-organized and maintained.	view
15	57.	I enjoyed the distance education program because it allowed me much more flexability with my busy schedule. I have done exceedingly well and all the tools on blackboard are easy enough to use. I will definetly continue to take online courses whenever possible.	view
15	58.	Professor Galvan is amazing. He was very prompt to respond to my e-mails when I had concerns and/or questions. I will miss this class.	view
15	59.	In my opinion distance education courses are great for students that do not have the time to physically attend courses.	view
16	50.	no comments	view
16	51.	In my opinion the program works just great for me the way it is running now. The professor responds quickly as well which helps so much.	view
16	52.	blackboard is slow and it takes forever to upload a program	view
16	53.	Personally, I dislike online courses more than I can express. I don't feel like I can properly engage in discussions. You have to wait for someone else to respondand that is not something you can control. I would much rather take a class that meets in person. Unfortunately, the class I was taking was not offered except as an online class.	view
16	54.	n/a	view

165		
105.	I really enjoined the practice test on BB, and I'd like to see more of those types of practice test/quiz, worked into my grades too.	view
166.	Not a particularly good way to learn. But that happens to be my experience I'm sure other people do quite well. Distance for me as a student isn't a great way for me to learn.	view
167.	none	view
168.	Make professors communicate more with their class. Sometimes professors wont even reply to an email. Sometimes student needs help but doesn't know where to get it if the professor doesn't even answer back, very unprofessional of them.	view
169.	It is a good class, definitely makes you stay on top of your reading.	view
170.	Wouldn't recommend it to anyone	view
171.	Teacher does not provide much info on lessons or what we need to be doing. Does not communicate well. Tests were poorly written and quite confusing as well.	view
172.	hope that you have more on line classes.	view
173.	I like to study online.	view
174.	I HOPE YOU ADD MORE ON LINE CLASSES	view
175.	I feel that the Distance Education program is the most efficient and fair that it can be for the time being.	view
176.	N/A	view
177.	i dont like my online class	view
178.	It would be helpful to send an e-mail to all students enrolled in Distance Education when Blackboard is down for maintenance at least 1 week in advance. Since this is a distance education class, students need to plan their weekly study schedule according to the website and other classes if a full-time student.	view
179.	Really enjoyed my online course! Professor Nyssen replied to my emails quickly and efficiently.	view
180.	I did not benefit from the discussion board.	view
181.	It was hard to get direct answers from my instructer. When I asked questions or turned work in early, she was slow to respond.	view
182.	NA	view
	NA None.	view
183.	None. When having assignments on articles or on website reviews it helps when the links are working or current links. Many of the links from this course were out dated and made it very difficult to complete assignments. It would be a great help if either the blackboard was updated to the links or if the links for articles and websites were changed to usable URL's. Taking a test on blackboard sometimes posed a problem. Switching from one question to another is supposed to be a simple process but it would	view
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Post 911 GI Bill benefits to take this course. It has unfairly dropped my grade and is now affecting my transfer GPA.

Nice class and a really good Professor !! It is a shame that some people have to take advantage of 193. the trust she gives them and messes it up for every one else. I think I needed the lecture class more for this subject. I could have done better. Thank you.

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