BA BUSINESS APPLICATIONS & TECHNOLOGY

Career Opportunities

Administrative Assistant

Support managers and teams with scheduling, correspondence, and office organization in a fast-paced business environment.

Office Manager

Oversee daily office operations, coordinate staff, manage records, and ensure efficient workflow and communication.

Executive Assistant

Provide high-level administrative support to executives, including managing calendars, travel, and confidential documents.

Customer Service Representative

Serve as the first point of contact for customers, handling inquiries, complaints, and support using professional communication skills.

Receptionist

Manage front desk operations, greet visitors, answer phones, and assist with general administrative tasks.

Data Entry Clerk

Input, update, and maintain accurate records in company databases using strong attention to detail and keyboarding skills.

Human Resources Assistant

Support HR departments with onboarding, personnel file maintenance, scheduling interviews, and processing HR documents.

Project Coordinator

Assist in managing business projects by organizing meetings, tracking deadlines, and maintaining project documentation.

Records Management Clerk

Maintain and organize business files and documents in digital and physical formats to ensure compliance and efficiency.

Office Support Specialist

Perform a variety of clerical tasks including filing, scanning, document preparation, and internal communication.

Virtual Administrative Assistant

Remotely support businesses with administrative tasks such as email management, calendar scheduling, and document creation.

Meeting and Event Coordinator

Plan and organize meetings, trainings, and business events, ensuring all logistics are managed smoothly and professionally.

Make an appointment with a SAC Career Education Counselor

Zoom appointments available CareerCTECenter@sac.edu

(714) 564-6254

Help with enrolling in classes

Set education and career goals

Learn about financial aid and support service

Create an education plan to complete faster and easier

sac.edu/ba

Faculty Lead
Adam Morgan
morgan_adam@sac.edu

The information in this brochure is based on SAC Catalog 2025-26.
Please refer to sac.edu/catalog for details.



Business Division

SANTA ANA COLLEGE 1530 W. 17th Street Cesar Chavez Building, A-103 Santa Ana, CA 92806 (714) 564-6750 sac.edu/business

OFFICE MANAGEMENT





Professional Business Skills & Technology Training



Leadership Training for Career Advancement SAC.edu/BA



OFFICE MANAGEMENT

100% Online - All Courses & Industry Certifications

Office Management Certificate

Courses		Units
BA 100	Business Writing Skills	3
BA 102	Professional Skills & Career Readiness	3
BA 103	Business Mathematics	3
BA 179	Microsoft Office (Word, Excel, PowerPo	oint) 3
	- or -	
BA 125	Microsoft Word	2
	– and –	
BA 190	Microsoft PowerPoint	2
	– and –	
BA 188	Microsoft Excel	2
BA 126	Microsoft Outlook	2
BA 127	Microsoft Teams	2
Program code: sac.baom.ca Total: 16-		Total: 16-19

Earn Microsoft Office Specialist (MOS) Certifications Show employers you have the skills that matter!

- Certify your expertise in Microsoft Word, Excel, PowerPoint, and Outlook
- Stand out in job applications with industry-recognized credentials
- Add MOS certifications to your resume and LinkedIn profile
- Practice tests and certification exams are included with your courses
- Prove your ability to use essential business technology with confidence

Office Management AA Degree

Courses		Units	
BA 100	Business Writing Skills	3	
BA 102	Professional Skills & Career Readiness	3	
BA 103	Business Mathematics	3	
BA 179	Microsoft Office (Word, Excel, PowerPo	int) 3	
BA 125	Microsoft Word – and –	2	
BA 190	Microsoft PowerPoint – and –	2	
BA 188	Microsoft Excel	2	
BA 126	Microsoft Outlook	2	
BA 127	Microsoft Teams	2	
Select 2 of the following courses			
BA 189	Advanced Microsoft Excel	2	
CMPR 167	Microsoft Access	3	
ACCT 035	QuickBooks I *	2	
BA 155	WordPress	2	
BA 182	Google Apps & Google Drive	2	
BA 163	Adobe Acrobat	3	
Program cod	e: sac.baom.aa	Total: 20-25	

*The new ACCT 120 QuickBooks Online course has replaced ACCT 035 QuickBooks I and ACCT 036 QuickBooks II courses.

Advance Your Career with Office Management Skills

Gain the practical, in-demand skills needed to move up in today's business office.

- Prepare for real-world administrative and office leadership roles
- Train with Microsoft Word, Excel, PowerPoint, and Outlook
- Earn Microsoft Office Specialist (MOS) certifications to boost your resume and LinkedIn
- Improve your business writing, communication, and professional image
- 100% online courses available for maximum flexibility



Validate your technology skills – earn certifications that open doors!

Microsoft Office Specialist (MOS)



BA 125, 126, 179, 188, 189, 190 & CMPR 167

5 Individual Certifications + Badges

I Associate & 2 Expert Certifications & Badges

Earn Industry Certificates with LinkedIn Badges in all BA Microsoft & Adobe classes









Adobe Certified Professional (ACP)



BA 163, 164, 165, 166, 169, 170, 171, 172 & 173

9 Individual Certifications + Badges

3 Specialty Expert Certifications & Badges