



LIBRARY SERVICES PLATFORM FUNDING

Fall 2020

Library Services Platform/ILS – What Is It?

FRONT END

The screenshot shows the front end of the library system. At the top, the Santa Ana College logo is on the left, and navigation links for 'NEW SEARCH', 'LIBRARY HOME', 'TEXTBOOKS', and 'GET HELP' are in the center. A search bar contains the word 'chocolate' and shows 'Books, Articles, Media, and more...'. Below the search bar, there are filters for 'Sort by Relevance', 'Availability' (Full-text Available Online, Peer-reviewed Journals, Open Access, Physical copy in Nealley Library), 'Resource Type' (Articles, Newspaper Articles, Reviews, Book Chapters), and 'Publication Date' (From 1900 to 2020). The main content area displays search results for 'chocolate', including an article by Poniatowska, Elena and a book 'The science of chocolate' by Beckett, S. T. A 'Reference' chat window is open on the right, asking 'Do you need help?' and stating 'A librarian is online ready to help.' with 'Chat Now' and 'No Thanks' buttons.

BACK END

The screenshot shows the back end administrator interface for ExLibris Alma. The top navigation bar includes 'Acquisitions', 'Resources', 'Discovery', 'Fulfillment', 'Admin', and 'Analytics'. The user is logged in as 'SAC Nealley Library - Circulation Desk'. The main dashboard displays 'Welcome, Administrator, Alma' with the date '09/24/2020'. Key sections include: 'Recent Pages' with links to 'Vendors', 'Design Analytics', 'Configure Views', 'Search Profiles', and 'Overlap and Coll...'; 'Discovery Search' with a search input field; 'Notifications' showing a '2017-2018 Welcome to Alma!' message; 'Organization Calendar' with a calendar view for September 2020; 'Tasks' with a list of items like 'DARA Recommendations', 'Order Lines', 'Reading Lists', and 'Citations'; and 'Scheduled Jobs Status' showing a list of jobs with a 'Scheduled Jobs Completed Successfully' notification. A 'Keep Up With Alma' section highlights the 'New Alma Layout' update.

LSP – Current State and Successes

- Enabled library to pivot quickly to remote services, highlighting electronic resources and embedding chat services at points of need
- SAC and SCC on same platform
 - Collaboration between colleges on policies and technical issues
- Increased collaboration and support among Orange County community college libraries
- 110 of 116 community colleges on same platform
- Enables dream of lending and resource sharing among all community colleges

LSP – Funding Issues

- October 2018 – RSCCD signs participation agreement for SCC and SAC
 - Part of 5 year pilot program funded by state legislature
 - Reassurances from Council of Chief Librarians that successful demonstration of project would be funded by state
 - Faulty analysis of costs from CCL and CC Tech Center
- March 2019-January 2020 – CA Community Colleges asked to complete migration and project on accelerated timeline of 9 months (typically 2 years)
- January 2020 – Project is not in Governor's budget
- May 2020 – Project continues to not be in Governor's budget
- June 2020 – Reassurances from CCL that funding is being worked out at state level
- **August 2020 – Messages sent to CEO's (Chancellor and College Presidents) directing colleges to use local funds (potentially CARES Act)**
 - **Costs had doubled from initial estimate because of revision due to FTES used as funding basis**

LSP Funding Request

\$46,374 to sign Institution Participation Agreement for Ex Libris
January 2021-December 2021