**Resolution S2024.01**

**Increase Response and Support from Facilities and Maintenance and Operations team**

**Moved:** Susan Hoang

**Seconded:** Mohammadreza Mirbeik Sabzevary

Whereas, Santa Ana College students have expressed their frustration and concerns about the lack of cleanliness in bathrooms, classrooms, and other spaces to the Academic Senate; and

Whereas, Santa Ana College faculty have expressed their frustration and concerns to the Academic Senate about the lack of cleanliness, malfunctioning or nonfunctioning equipment and facilities, unavailability of facilities, and unresponsiveness of the Maintenance and Operations office to work orders and requests; and

Whereas, Santa Ana College faculty have presented their needs to their respective Academic Deans who have taken these issues to the Vice Presidents and Director of Physical Plant/Facilities with limited response;

Whereas, The Director of Physical Plant/Facilities attended the Santa Ana College Academic Senate meeting on November 14, 2023, at which time concerns were presented by the faculty and the Director responded that issues would be addressed when additional staff are hired;

Resolved, That the Academic Senate of Santa Ana College is requesting confirmation of Maintenance and Operations staffing levels, including filled and unfilled positions both part-time and full-time, at the Academic Senate meeting on March 26, 2024; and

Resolved, That the Academic Senate of Santa Ana College is requesting that a prompt response timeline to cleanliness, facilities, and maintenance requests submitted by faculty and Deans be implemented, so we may provide a clean, healthy, and professional environment for students, employees, and the community we serve.

**Date Presented:** March 12, 2024

**Date Passed:** March 12, 2024